

## Louise Review – SSAB Media Statement

'Louise' was an 87-year-old woman who suffered from Dementia, she was looked after by her carer 'Trevor' in supported living housing. Trevor held Lasting Power of Attorney for her health and finances and was often the contact for services who provided support to Louise.

The reviewer found that although there was contact with health and social care professionals, there were missed opportunities to be more curious about the care and support provided by Trevor. Louise was admitted to hospital, severely malnourished and with significant pressure ulcers. She initially improved, but sadly deteriorated and died in January 2020.

The Safeguarding Adults Board accepts the findings of the report and the recommendations and will work with partners to improve practice where learning was identified. A full report has been produced, including a number of recommendations, which the agencies involved in this review have endorsed. Board members will continue to seek assurance of progress to ensure all learning is embedded into practice.

The Southampton Safeguarding Adults Board expresses its deepest condolences on the death of Louise.

## Ends

The Louise report and learning briefing is available online at www.southamptonlsab.org.uk