



Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Introduction

This Strategic Plan outlines the work to be undertaken by Southampton Local Safeguarding Adult Board during the two year period 2016-18, it is a shared plan for organisations represented on the LSAB. The plan details how over this time the LSAB will work on key themes and priority areas to evaluate current service provision and ultimately how partners will work together improve outcomes for adults at risk of harm in some key areas of focus. These key areas have been agreed by LSAB and will complement the LSAB and its member's core safeguarding business as detailed in The Care Act 2014 and supporting Guidance from the Department of Health. It has been developed with the six safeguarding principles at its core.

The plan should be viewed alongside the LSAB's Annual Reports which give details of the actions taken by the partnership to address the priorities identified in earlier plans and the current position in Southampton in relation to the LSAB's work. These can be viewed on the LSAB website: www.southamptonlsab.org.uk. The Southampton LSAB also works within the '4LSAB' area of Southampton, Portsmouth, Hampshire and Isle of Wight. The 4 areas share common safeguarding policies, procedures and guidance for staff to work to. They share a working group to achieve consistency across the areas. The plan will be reviewed annually to ensure the priorities currently identified remain key issues and updated accordingly.

Priority Issues for 2016-17:

The LSAB has set the following issues as priorities for this coming year, using information presented to the Board throughout the year in terms of local intelligence and performance data, case reviews, audits and agency reports to the Board. A summary of information was also presented by partners to a planning day in February 2016. The LSAB also asked for input into its priority setting from multi-agency professionals involved in its network. Following this consultation the priority areas are:

1.	Better understand the profile of need and types of harm experienced by adults at risk across the partnership in Southampton
2.	Improve community engagement and awareness
3.	Embed Making Safeguarding Personal (MSP) across the partnership
4.	Gain assurance that services are effectively identifying and responding to neglect and abuse, including through early intervention to prevent abuse.

Business As Usual for the LSAB:

This plan builds on the work undertaken in 2015-16 to meet its new statutory functions and gives detail of the key priorities for the LSAB beyond its 'business as usual' which is broadly set out below. This core business will continue alongside the additional key actions identified below to address the priority areas for the SAB and will inform strategic decision making throughout the year. On completion of the actions, in March 2017, the SAB will review this plan and agree actions to further progress the priorities identified above.

Safeguarding Adult Reviews: When there is any failure in safeguarding, the results can be severe and tragic and therefore demand a strong response. The LSAB will carry out Safeguarding Adults Review in some circumstances – for instance, if an adult with care and support needs dies as a result of abuse or neglect and there is concern about how one of the members of the LSAB acted. The Reviews are about learning lessons for the future. They will make sure SABs get the full picture of what went wrong, so that all organisations involved can improve as a result. The LSAB will deliver these according to a *Learning and Review Framework* for Southampton based on that agreed by the 4LSAB's of Southampton, Portsmouth, Hampshire and the Isle of Wight, and will also agree to review cases that do not meet the threshold for a SAR but where learning could be gained. This work is led by the LSAB's Case Review Group.

Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Quality Assurance: as detailed in its *Quality Assurance Framework* the LSAB will carry out a range of activities to be assured of local practice in keeping people safe, the LSAB will also collate service level information and data regarding local safeguarding services and report this regularly to the LSAB via the Monitoring and Evaluation Group. In addition, as set out below, the Monitoring and Evaluation group will oversee an audit programme which has been devised to identify how well we identify and respond to specific types of abuse in Southampton so that the partnership can consider how best to target resources that will bring about improvements for adults at risk.

Community Engagement: In recognition of the importance that Southampton citizens have placed on safe, effective services and reducing risk of harm to adults the LSAB will continue to link with a wide network of supportive services and other key partnerships and promote opportunities to shape strategic developments to better address safeguarding risks. The *Community Engagement and Awareness Strategy and Plan* which is shared with the Local Safeguarding Children Board (LSCB) sets out the key objectives. However, there is a clear need to raise public awareness of the nature of safeguarding risks in Southampton, as well as publicize how to report concerns and what actions we can all take to prevent abuse or reduce the risk of harm so this will remain a key priority in 2016-18. The activities we will lead on to achieve this are identified below.

Learning and Development: this work is led by the Learning and Development Sub Group which is shared with the Local Safeguarding Children Board (LSCB). The group will develop local plans to work within the framework of a *4LSAB Workforce Development Strategy for Safeguarding*. The LSAB will focus on multi agency safeguarding training for professionals and seek assurance of single agency plans for this area.

Monitoring of Success:

Progress against this plan will be reviewed and monitored by the LSAB, with Chairs of the relevant sub committees reporting on progress against their actions regularly to the Executive Group of the LSAB. Where necessary and appropriate the Chairs of each sub group will highlight areas of concern and good practice to the Executive for further action.

The LSAB will report, through our annual report, on actions taken to address the priorities. The LSAB can be contacted via the Local Safeguarding Boards team, by phone: 023 8083 2995 or email lsab@southampton.gov.uk .

Key to abbreviations:

Board / LSAB:	The full board of the Local Safeguarding Adult Board
L&D:	Learning and Development Group
M&E:	Monitoring & Evaluation Group
4LSAB:	Hampshire, Isle of Wight, Portsmouth & Southampton
HWBB:	Health & Wellbeing Board
DVA:	Domestic Violence and Abuse
HBV:	'Honour' Based Violence
FGM:	Female Genital Mutilation
FM:	Forced Marriage.

Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Action 1: Undertake multi-agency review to understand how those experiencing safeguarding interventions and frontline staff view the safeguarding systems in Southampton, with particular focus on compliance with mental capacity and 'making safeguarding personal' principles.					
Link to priority	OUTCOME	ACTION REQUIRED	BY WHEN	HOW WILL WE MEASURE SUCCESS?	
1, 3 and 4	Adults at risk are safeguarded at the earliest opportunity due to higher awareness of risk indicators and through coordinated action to respond to concerns.	Evaluate local knowledge of and compliance with the Mental Capacity Act and Care Act safeguarding duties via review survey of professionals from across the partnership	Audit schedule to be agreed	SAB will have a clear understanding of the systems and how well agencies meet their obligations.	
		Deliver an audit to ensure that the Local Authority and its partners have effective pathways in place for; <ul style="list-style-type: none"> • Receiving and processing safeguarding concerns – i.e. a 'front door' • Assessing and managing risk levels • Clear thresholds for appropriate interventions and section 42 enquiries • Out of hour's provision and that these appropriately involve: <ul style="list-style-type: none"> • Clients • Family and friends (where safe & at the agreement of the client) in the process of safeguarding adults at risk.			
	Adults at risk are safeguarded through interventions which are person centred and reflective of their views and needs.	Seek assurance from providers of accommodation to adults at risk and the wider community, that they are recognising and responding to the indicators of abuse and neglect			Nov 2016
	Seek assurance of developments to the MASH (Multi Agency Safeguarding Hub) including to include MARAC, to ensure appropriate representation from Adult services	Oct 2016			
		Ensure that operational redesigns comply with legal obligations and that there is a clear risk assessment regarding the impact of changes on adults at risk of harm, seeking agreement that partners will include Safeguarding impact assessment within any strategic decision making proposals.			
				The SAB agree recommendations /actions for improvement in practice or system improvements	

Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Action 2: Deliver programme of multi-agency audits to provide more detailed picture of services ability to identify and respond to safeguarding risks within specific areas identified as areas of concern				
Link to priority	OUTCOME	ACTION REQUIRED	BY WHEN	HOW WILL WE MEASURE SUCCESS?
1, 3 and 4	SAB members have relevant information to enable strategic decision making re safeguarding initiatives	Deliver thematic review of self-neglect cases – using learning to inform future learning and development, awareness raising and services responses to this issue	By Dec 16	SAB have agreed recommendations and action plans for improvement to practice and systems that are measurable and monitored for impact.
		Deliver a thematic audit of safeguarding issues in cases where there is dual diagnosis of mental health and substance misuse	June 16	
		Deliver a thematic audit of cases where there is inter familial financial abuse	Audit schedule to be agreed in September 2016	
		Deliver a thematic audit of cases of sexual abuse		
		Evaluate the success of joint working procedures to safeguard young people in transition from Children services and likely to require support as adults, including those that have additional vulnerabilities such as; former asylum seekers, victims of exploitation and care leavers.	Jan 17	

Action 3: Deliver thematic meetings focused on key areas of concern identified through case reviews, audits or local and national events to obtain assurance that partners are working together to meet key safeguarding challenges				
Link to priority	OUTCOME	ACTION REQUIRED	BY WHEN	HOW WILL WE MEASURE SUCCESS?
1, 3 and 4		Hold a themed LSAB meeting to focus on securing system wide assurance by services including those providing primary care, early intervention or preventative support to enable the identification and management of risk of abuse/neglect including self-neglect.	<i>See LSAB programme of reports</i>	
		Seek assurance from providers of accommodation to adults at risk and the wider community, that they are recognising and responding to the indicators of abuse and neglect		
	Adults at risk are safeguarded through interventions which are person centred and reflective	Deliver a themed meeting to request assurance of compliance in the following areas: <ul style="list-style-type: none"> Social care providers meeting statutory safeguarding expectations including re safe care, Deprivation of Liberty Safeguards (DOLS) activity (to include report from DoLS lead re availability of BIA across social and health care providers) and success of any MA action plans to improve MA coordination of QA activity by commissioners and regulators 		
	Deliver a themed LSAB meeting for MSP Develop toolkit for multi-agency professionals to enable a person centred / MSP approach to safeguarding interventions, including:	<i>Responses to / questions demonstrate increase in</i>		

Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Action 3: Deliver thematic meetings focused on key areas of concern identified through case reviews, audits or local and national events to obtain assurance that partners are working together to meet key safeguarding challenges				
Link to priority	OUTCOME	ACTION REQUIRED	BY WHEN	HOW WILL WE MEASURE SUCCESS?
	of their views and needs.	<ul style="list-style-type: none"> • Providing written information in appropriate and accessible formats, including community languages, Using BSL and community language interpreters appropriately • Identifying and responding to issues of capacity and mental health needs • Identifying and responding to advocacy needs • Encouraging friends, family and carer involvement. 		<i>satisfaction with and success of interventions</i>
		Deliver a themed meeting on intra family abuse		
		Deliver themed meeting on learning from CEA work, case reviews and audits		

Action 4: Deliver a revised Community Engagement Plan				
Link to priority	OUTCOME	ACTION REQUIRED	BY WHEN	HOW WILL WE MEASURE SUCCESS?
3	Public have a greater awareness of safeguarding risks and how to protect themselves from abuse and neglect	Develop multi-agency professional knowledge of how to aid in the response to missing persons – alongside police response Raise awareness of financial exploitation and abuse of adults Initiate a local campaign to advertise to the public when and how to raise alerts Increase awareness of what constitutes ‘adults at risk’ of harm, include a focus on: <ul style="list-style-type: none"> • Younger adults • Specific risks e.g. self-neglect Ensure targeted work with communities of interest including those from black and minority ethnic, refugee and asylum communities Engage with the local voluntary sector to deliver messages including; <ul style="list-style-type: none"> • Faith and community groups • Voluntary groups Consult on this strategic plan with local service users and community groups. Work with key partners (e.g. public health, HWBB) on campaigns where there are cross cutting concerns e.g. suicide prevention	March 17	Increase in public referrals Increased take up of preventative measures by public, e.g. LPA for financial decision making Coordinated programme of CEA activity across partnership and with other key strategic partnership boards

Southampton Local Safeguarding Adult Board Strategic Plan 2016-18

Action 5: Learning and Development sub group to carry out audit of safeguarding training to seek assurance that providers are compliant with Care Act responsibilities and devise programme of workshops linked to priorities				
Link to priority	OUTCOME	ACTION REQUIRED	BY WHEN	HOW WILL WE MEASURE SUCCESS?
2, 3 and 4	Practitioners from across partnership and commissioned support services understand key safeguarding duties and how to work in a person centred and outcome focused way when supporting adults at risk of abuse or neglect	Provide an assurance framework for those delivering or commissioning training on Care Act safeguarding duties and the principals of MSP so that these are reflected in all 'levels' of learning and development work	Dec 16	Data and feedback from I questions, professional surveys and public consultation demonstrates increased understanding and compliance with legal obligations.
		Deliver workshops to promote 'MSP' principals to workers in Southampton Ensure a focus on MSP in LSAB Data Set		
		Increase delivery of MA safeguarding programme of learning workshops so that partners understand each other's duties and have realistic expectations of multi-agency working.		

SOUTHAMPTON LSAB STRUCTURE 2016-17

4LSAB:
Southampton
Portsmouth
Isle of Wight
Hampshire



Links to;

- Safe City Partnership
- Health & Wellbeing Board
- Local Safeguarding Children Board

Executive
Group*

Case
Review Group

Monitoring &
Evaluation Group

Learning &
Development
Group*

* Shared group with Southampton LSCB