



DRAFT Southampton Local Safeguarding Adult Board Strategic Plan 2016-18 (Revised March 2017)

# Southampton Local Safeguarding Adult Board Strategic Plan 2016-18 revised 2017-18 Version 3

## Introduction

This Strategic Plan outlines the work to be undertaken by Southampton Local Safeguarding Adult Board during the two year period 2016-18, it is a shared plan for organisations represented on the LSAB. The plan details how over this time the LSAB will work on key themes and priority areas to evaluate current service provision and ultimately how partners will work together improve outcomes for adults at risk of harm in some key areas of focus. These key areas have been agreed by LSAB and will complement the LSAB and its member's core safeguarding business as detailed in The Care Act 2014 and supporting Guidance from the Department of Health. It has been developed with the six safeguarding principles at its core.

The plan should be viewed alongside the LSAB's Annual Reports which give details of the actions taken by the partnership to address the priorities identified in earlier plans and the current position in Southampton in relation to the LSAB's work. These can be viewed on the LSAB website: [www.southamptonlsab.org.uk](http://www.southamptonlsab.org.uk). The Southampton LSAB also works within the '4LSAB' area of Southampton, Portsmouth, Hampshire and Isle of Wight. The 4 areas share common safeguarding policies, procedures and guidance for staff to work to. They share a working group to achieve consistency across the areas. The plan will be reviewed annually to ensure the priorities currently identified remain key issues and updated accordingly.

### Priority Issues for 2017-18:

The LSAB has set the following issues as priorities for this coming year, using information presented to the Board throughout the year in terms of local intelligence and performance data, case reviews, audits and agency reports to the Board. A summary of information was also presented by partners to a planning day in March 2017. The LSAB also asked for input into its priority setting from multi-agency professionals involved in its network. Following this consultation the priority areas are:

1.	Trigger Trio (DV, Mental Health and Substance Misuse)
2.	Workforce Transformation
3.	Transition from Childrens Service to Adult Social Care
4.	Financial Abuse

### Business As Usual for the LSAB:

This plan builds on the work undertaken in 2016-17 and gives detail of the key priorities for the LSAB beyond its 'business as usual' which is broadly set out below. This core business will continue alongside the additional key actions identified below to address the priority areas for the LSAB and will inform strategic decision making throughout the year. On completion of the actions, in March 2018, the SAB will review this plan and agree a new strategic plan which takes in to account progress on actions for 2017-18.

**Safeguarding Adult Reviews:** When there is any failure in safeguarding, the results can be severe and tragic and therefore demand a strong response. The LSAB will carry out Safeguarding Adults Review and other discretionary reviews in some circumstances – for instance, if an adult with care and support needs dies as a result of abuse or neglect and there is concern about how one of the members of the LSAB acted. The Reviews are about learning lessons for the future. They will make sure SABs get the full picture of what went wrong, so that all organisations involved can improve as a result. The LSAB will deliver these according to a *Learning and Review Framework* for Southampton based on that agreed by the 4LSAB's of Southampton, Portsmouth, Hampshire and the Isle of Wight, and will also agree to review cases that do not meet the threshold for a SAR but where learning could be gained. This work is led by the LSAB's Case Review Group.

**Quality Assurance:** as detailed in its *Quality Assurance Framework* the LSAB will carry out a range of activities to be assured of local practice in keeping people safe, the LSAB will also collate service level information and data regarding local safeguarding services and report this quarterly to the LSAB via the Monitoring and Evaluation Group. In addition, as set out below, the Monitoring and Evaluation group will oversee an audit programme which has been devised to identify how well we identify and respond to

## Southampton Local Safeguarding Adult Board Strategic Plan 2016-18 revised 2017-18 Version 3

specific types of abuse in Southampton so that the partnership can consider how best to target resources that will bring about improvements for adults at risk. Some of these audits may be jointly delivered with the Southampton LSCB.

**Community Engagement:** In recognition of the importance that Southampton citizens have placed on safe, effective services and reducing risk of harm to adults the LSAB will continue to link with a wide network of supportive services and other key partnerships and promote opportunities to shape strategic developments to better address safeguarding risks. The *Community Engagement and Awareness Strategy and Plan* which is shared with the Local Safeguarding Children Board (LSCB) sets out the key objectives. However, there is a clear need to raise public awareness of the nature of safeguarding risks in Southampton, as well as publicize how to report concerns and what actions we can all take to prevent abuse or reduce the risk of harm so this will remain a key priority in 2016-18. The activities we will lead on to achieve this are identified below.

**Learning and Development:** this work is led by the Learning and Development Sub Group which is shared with the Local Safeguarding Children Board (LSCB). The group will develop local plans to work within the framework of a *4LSAB Workforce Development Strategy for Safeguarding*. The LSAB will focus on multi agency safeguarding training for professionals and seek assurance of single agency plans for this area.

### **Monitoring of Success:**

Progress against this plan will be reviewed and monitored by the LSAB, with Chairs of the relevant sub committees reporting on progress against their actions regularly to the Executive Group of the LSAB. Where necessary and appropriate the Chairs of each sub group will highlight areas of concern and good practice to the Executive for further action.

The LSAB will report, through our annual report, on actions taken to address the priorities. The LSAB can be contacted via the Local Safeguarding Boards team, by phone: 023 8083 2995 or email [lsab@southampton.gov.uk](mailto:lsab@southampton.gov.uk) .

### **Key to abbreviations:**

Board / LSAB:	The full board of the Local Safeguarding Adult Board
L&D:	Learning and Development Group
M&E:	Monitoring & Evaluation Group
4LSAB:	Hampshire, Isle of Wight, Portsmouth & Southampton
HWBB:	Health & Wellbeing Board
DVA:	Domestic Violence and Abuse
HBV:	'Honour' Based Violence
FGM:	Female Genital Mutilation
FM:	Forced Marriage.

## Southampton Local Safeguarding Adult Board Strategic Plan 2016-18 revised 2017-18 Version 3

<b>Action 1: Deliver programme of multi-agency audits and quality assurance to provide more detailed picture of services ability to identify and respond to safeguarding risks within specific areas identified as areas of concern</b>					
<b>Link to priority</b>	<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>WORK TO BE LED BY</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
1, 3 and 4	SAB members have relevant information to enable strategic decision making re safeguarding initiatives	Develop the LSAB Data Set to ensure focus and seek assurance of Making Safeguarding Personal within partnership.	LSAB M&E Group to complete audits in house and once audit to be led by an external auditor.	March 18	SAB have agreed recommendations and action plans for improvement to practice and systems that are measurable and monitored for impact.
		Deliver a thematic audit of financial abuse		Aug 17	
		Deliver a thematic audit of cases of sexual abuse		March 18	
		Evaluate and audit the success of joint working procedures to safeguard young people in transition from Children services and likely to require support as adults, including those that have additional vulnerabilities such as; former asylum seekers, victims of exploitation and care leavers. To be done jointly with NHS England Wessex.		Dec 17	

<b>Action 2: Deliver thematic meetings focused on key areas of concern identified through case reviews, audits or local and national events to obtain assurance that partners are working together to meet key safeguarding challenges</b>					
<b>Link to priority</b>	<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>WORK TO BE LED BY</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
1,2,3,4	Adults at risk are safeguarded through interventions which are person centred and reflective of their views and needs.	Deliver a themed meeting on intra family abuse 'Trigger Trio' that considers 'how well does the partnership and individual partner agencies recognise and respond to multiple risk factors?'	LSAB	June 2017	Delivery of themed LSAB meeting, one per quarter with themed reports and discussions with clear actions to progress each theme across the partnership.
		Deliver themed meeting on Transition from Children's Services and to Adult Services	LSAB	Dec 17	
		Deliver themed meeting on Financial Abuse	LSAB	Mar 18	
		Deliver themed meeting on Workforce Transformation which includes: <ul style="list-style-type: none"> <li>• Evaluation of Social care providers meeting statutory safeguarding expectations including re safe care,</li> <li>• success of any MA action plans to improve MA coordination of QA activity by commissioners and regulators</li> <li>• Joint Learning and Development opportunities across the partnership</li> </ul>	LSAB	Sept 17	

## Southampton Local Safeguarding Adult Board Strategic Plan 2016-18 revised 2017-18 Version 3

<b>Action 3: Deliver a revised Community Engagement Plan</b>					
<b>Link to priority</b>	<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>WORK TO BE LED BY</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
3 and 4	Public have a greater awareness of safeguarding risks and how to protect themselves from abuse and neglect	Develop multi-agency professional knowledge of how to aid in the response to missing persons – alongside police response	LSAB CRG and LSAB	Sept 17	Increase in public referrals Increased take up of preventative measures by public, e.g. LPA for financial decision making  Coordinated programme of CEA activity across partnership and with other key strategic partnership boards
		Engagement with landlord/tenant forums and social housing providers to raise awareness of safeguarding concerns.	LSAB	Dec 17	
		Raise awareness and initiate a local campaign to advertise to the public when and how to raise concerns of abuse of adults with a focus on financial exploitation which includes: <ul style="list-style-type: none"> <li>• Initiating a 'common language' across partnership in regard to safeguarding processes</li> <li>• Ensure targeted work with communities of interest including those from black and minority ethnic and hard to reach communities</li> </ul>	LSAB, LSAB M&E, LSAB Diversity Advisory Group	March 18	
		Increase awareness of what constitutes 'adults at risk' of harm and link this to audit and case review recommendations, to include a focus on: <ul style="list-style-type: none"> <li>• Younger adults</li> <li>• Specific risks e.g. self-neglect</li> </ul>	LSAB CRG, LSAB M&E, Self Neglect T&F	March 18	

<b>Action 4: Develop Professional Engagement across the partnership</b>					
<b>Link to priority</b>	<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>WORK TO BE LED BY</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
2	Practitioners from across partnership and commissioned	Provide an assurance framework for those delivering or commissioning training on Care Act safeguarding duties and the principals of MSP so that these are reflected in all 'levels' of learning and development work	MSP T&F Group, L&D	Dec 17	Data and feedback from I questions, professional surveys and public consultation demonstrates increased understanding and compliance
		Deliver workshops to promote 'MSP' principals to workers in Southampton	MSP T&F Group, L&D	Mar 18	

## Southampton Local Safeguarding Adult Board Strategic Plan 2016-18 revised 2017-18 Version 3

<b>Action 4: Develop Professional Engagement across the partnership</b>					
<b>Link to priority</b>	<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>WORK TO BE LED BY</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
	support services understand key safeguarding duties and how to work in a person centred and outcome focused way when supporting adults at risk of abuse or neglect	Increase delivery of multiagency safeguarding programme of learning workshops so that partners understand each other's duties and have realistic expectations of multi-agency working.	L&D	Sept 17	with legal obligations. Professional's attendance and engagement with training and focus groups. This will also include an evaluation of the LSAB safeguarding adults training to include attendance, and effectiveness of delivery and content.
		Develop risk assessment toolkit for multi-agency professionals to enable a person centred / MSP approach to safeguarding interventions, including: <ul style="list-style-type: none"> <li>• Providing written information in appropriate and accessible formats, including community languages, Using BSL and community language interpreters appropriately</li> <li>• Identifying and responding to issues of capacity and mental health needs</li> <li>• Identifying and responding to advocacy needs</li> <li>• Encouraging friends, family and carer involvement.</li> </ul>	MSP T&F Group	Dec 17	
		Deliver workshops to practitioners which focus on professional curiosity and challenge	L&D	Dec 17	
		Evaluate local knowledge of and compliance with the Mental Capacity Act and Care Act safeguarding duties via review survey of professionals from across the partnership.	L&D linked to the NHS England Wessex Safeguarding Programme	Sept 17	

## SOUTHAMPTON LSAB STRUCTURE 2017-18

